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From: KOPISTANSKY, PATRICE I. (OGC) (FBI)

Sent: Tuesday, April 26, 2005 9:57 AM

To: YOUSSEF, BASSEM (CTD) (FBI)

Subject: Emergency NSLs

I need to clarify something with your unit. I gather from talking to various units that they are coming to CAU to get the phone company reps to give them information. I also understand that some of these are being done as emergencies when they aren't necessarily emergencies, that, on occasion, CAU is presuming that someone who comes to them has an emergency. I think we need to revisit this. As you know, we are willing to allow these exigent requests when there really are exigent circumstances. But please do not assume that all people who come to you are in an emergency situation. So please make sure the people in your unit are instructed to ask for an NSL, and only if it is clear to you that the requestor cannot await an NSL (and remember, we can do NSLs quickly - you or the requester can get a request to NSL, to Will or Laura, and we will get it done quickly. You can email me, as well. I will do whatever it takes to get NSLs done in a day or two) -- should they be done as emergencies based on your exigent letter.

I know the phone company reps are trying to be helpful, so they apparently are taking minimal process in order to assist us. We have to make sure we are not taking advantage of this system, and that we are following the letter of the law without jeopardizing national security.

Thanks. patrice k.